

COSA has created a hotline for those experiencing homelessness. See below.

For those needing rental/mortgage assistance (and threats of eviction), continue to call 210.207.5910 or visit <https://www.sanantonio.gov/NHSD/Programs/FairHousing>



City launches Homeless Connections Hotline

Resources and assistance available amid COVID-19 pandemic

SAN ANTONIO (April 10, 2020) – The City of San Antonio has launched a Homeless Connections Hotline to assist people experiencing homelessness.

Callers can discuss their current circumstances and receive counseling and education regarding available resources. **The hotline number is 210-207-1799.**

This hotline is a collaboration of the City's Department of Human Services along with South Alamo Regional Alliance for the Homeless (SARAH) and other homeless service providers. **Community members may also email HomelessOutreach@sanantonio.gov to seek help for themselves or others.**

The Department of Human Services is collaborating with faith-based organizations, nonprofits, and the Office of Emergency Management to meet basic needs of homeless people living on the streets. As of April 9, homeless resource hubs have provided 438 meals to unsheltered homeless individuals. In addition to food, the hubs promote COVID-19 prevention through handwashing stations, social distancing, and informational fliers.

The Neighborhood and Housing Services Department is offering Emergency Housing Assistance for rent and mortgage payments to those experiencing a financial hardship due to the COVID-19 crisis.

Callers with questions about COVID-19 should continue to call the Metro Health hotline at 210-207-5779. Callers seeking rental or mortgage assistance should call 210-207-5910 or visit <https://www.sanantonio.gov/NHSD/Programs/FairHousing>

FOUR WAYS TO SIGN UP FOR COVID-19 ALERTS

1. Download the **Ready South Texas app**, available in the [iTunes](#) and [Google Play](#) stores
2. Text COSAGOV to 55000 to receive SMS text message updates
3. Follow @COSAGOV on Facebook, Twitter and Instagram
4. Bookmark www.SanAntonio.gov

Public service announcements on social distancing, prevention and testing are available [here](#).